

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P. O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 100203592-1

IN THE U.S. PATENT AND TRADEMARK OFFICE
Patent Application Transmittal Letter

Mail Stop Patent Application
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

22856 U.S. PTO
10/804290

Sir:

Transmitted herewith for filing under 37 CFR 1.53(b) is a(n): ☒ Utility ☐ Design

- ☐ original patent application,
☐ continuation-in-part application

INVENTOR(S): Srinivasan et al.

TITLE: METHOD AND SYSTEM FOR PROVIDING INFORMATION FOR REMOTE DEVICE SUPPORT

Enclosed are:

- ☒ The Declaration and Power of Attorney. ☒ signed ☐ unsigned or partially signed
☒ 4 sheets of drawings (one set) ☐ Associate Power of Attorney
☐ Form PTO-1449 ☐ Information Disclosure Statement and Form PTO-1449
☐ Priority document(s) ☐ (Other) (fee \$)

| CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY | | | | |
|--|---------------------|---------------------|-------------|---------------|
| (1) FOR | (2) NUMBER FILED | (3) NUMBER EXTRA | (4) RATE | (5) TOTALS |
| TOTAL CLAIMS | 14 — 20 | 0 | X \$18 | \$ 0 |
| INDEPENDENT CLAIMS | 2 — 3 | 0 | X \$86 | \$ 0 |
| ANY MULTIPLE DEPENDENT CLAIMS | 0 | | \$290 | \$ 0 |
| BASIC FEE: Design (\$340.00); Utility (\$770.00) | | | | \$ 770 |
| TOTAL FILING FEE | | | | \$ 770 |
| OTHER FEES | | | | \$ |
| TOTAL CHARGES TO DEPOSIT ACCOUNT | | | | \$ 770 |

Charge \$ 770 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EL 962417581 US

Date of Deposit March 19, 2004 3/19/04

I hereby certify that this is being deposited with the United States Postal Service "Express Mail-Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

By James A. Sprowl
Typed Name: James A. Sprowl

Respectfully submitted,

Srinivasan et al.

By Michael D. Rechten

Michael D. Rechten

Attorney/Agent for Applicant(s)
Reg. No. 30,128

Date: March 19, 2004

Telephone No.: (312) 832-4500